

OPTIMO

CHICAGO

ORDER

STAFF

SHIPPED DROPPED OFF

Dear Client,

Ship your hat, along with this form, to 51 W Jackson Blvd, Chicago, IL 60604. Our Service Department will inspect the hat and reach out with recommendations and a quote.

DATE

NAME

PHONE

EMAIL

BILLING ADDRESS

SHIPPING ADDRESS (if different)

OPTIMO NON-OPTIMO

if non, brand:

Ship FedEx 2-Day

In-Store Pickup

HAT WORN

HAT UNWORN

If your hat is not an Optimo, please consult our service guide (optimo.com/service) to confirm we can service it.

Fit Great Imperfect:

Optimo Recommends Resize to:

If we don't have an authorized fit on file, we may contact you.

Client Refuses Optimo's Recommendation:

Match Faded Ribbon

Otherwise original color will be matched if ribbon is to be replaced. Turn back at bow to see reverse, which will be mostly unfaded.

INSPECTION

- Soiled Liner
- Soiled Sweatband
- Soiled Ribbon
- Odor / Musty
- Discoloration
- Cracked Straw
- Torn Felt
- Moth Damage
- Damage
- Other

SERVICE

- Annual* (from \$125)
cleaning and reconditioning
- Restoration (from \$250)
deep cleaning; to restore the hat as close as possible to its original condition
- Renovation (from \$350)
deep cleaning; to transform the hat (i.e. resizing)
- Preserve Patina
refurbish rather than replace trimmings

The Service Department may have more recommendation after inspecting the hat.
All prices subject to quote.

ADDITIONAL SERVICES

- Initial Monogram:
(up to three letters, ie A.B.C.)
- Extended Monogram (\$100)
- Monogram with Custom Die
(\$200 for new die)
- New Hatbox (\$50)
- Optimo Hatbox Upgrade (\$25)
- Restyling:
- Rush Service (\$50)
(we cannot guarantee this)
- By:

ADDITIONAL REQUESTS

PLEASE NOTE

- *Straws are usually ineligible for annual cleaning.
- Generally, resizing by more than one size is not possible. Straws cannot usually be downsized, and only rarely upsized. Must be authorized by the Service Department.
- Any crown restyling or cutting of the brim must be authorized by the Service Department.
- Straws that have been cracked or torn usually cannot be serviced.
- New ribbons must be the same width or wider than the original.